

News

14.05.10

Homebuyers give Lovell five-star rating in HBF Survey

Morgan Sindall's affordable housing business Lovell has received a top rating from homebuyers in the HBF (Home Builders Federation) National New Home Customer Satisfaction Survey.

The company received five stars – the highest possible score – from customers questioned in the annual survey.

More than 90 per cent of buyers surveyed who had bought new homes from Lovell were satisfied with the overall quality of their home while the same percentage said they would recommend the company to a friend.

“I am delighted to see the dedication of our sales, customer service and construction teams underlined by the results of this independent survey,” says Lovell managing director Stewart Davenport. “It is fantastic that our customers report such a high level of satisfaction with their new homes and are prepared to recommend the company.”

To find out more about Lovell developments across the UK, visit www.lovell.co.uk/newhomes

Photo: Lovell has received a top rating from homebuyers in the HBF (Home Builders Federation) National New Home Customer Satisfaction Survey.